

## MIRO SUB-PROCESSORS

Last updated: 30 September 2024

Name	Co. Number	Address	Description of Processing	Location*	Website
Amazon Web Services, Inc.	4152954	410 Terry Avenue North, Seattle, WA 98109-5210	Infrastructure	United States	<a href="https://aws.amazon.com/">https://aws.amazon.com/</a>
Braze, Inc.	024567792	63 Madison Avenue, Building 28, East 28th Street, 13th floor, New York, NY 10016	Service Related Emails	United States	<a href="https://www.braze.com/">https://www.braze.com/</a>
Gainsight, Inc.	5282490	350 Bay Street Suite 100 San Francisco, CA 94133	Customer Success/Support	United States	<a href="https://www.gainsight.com/">https://www.gainsight.com/</a>
Google LLC	201727810678	1600 Amphitheatre Parkway, Mountain View, CA 94043	Sensitive Data Discovery	United States	<a href="https://cloud.google.com/looker">https://cloud.google.com/looker</a>
InSided, Inc.	6269152	Singel 118A, 1015 AE Amsterdam, Netherlands	Customer Success/Support	The Netherlands	<a href="https://www.insided.com/">https://www.insided.com/</a>
Microsoft Corporation	600413485	One Microsoft Way, Redmond, WA 98052-6399	Accessibility, OCR functionality, Miro AI	United States	<a href="https://www.microsoft.com/">https://www.microsoft.com/</a>
PartnerHero, Inc.	471206289	California, 518 S. 9th St. #300 Boise	Customer Support	United States	<a href="https://www.partnerhero.com/">https://www.partnerhero.com/</a>
Skilljar, Inc.	5327841	113 Cherry Street, Suite #29434, Seattle, WA 98104	Customer Training   Miro Academy	United States	<a href="https://www.skilljar.com/">https://www.skilljar.com/</a>
Zendesk, Inc.	4661237	989 Market St, San Francisco, CA 94103	Customer Support Tickets	United States	<a href="https://www.zendesk.com/">https://www.zendesk.com/</a>

\* Location of storage may be limited to certain jurisdictions if a Miro customer chooses a [Miro data residency](#) offering

## MIRO AFFILIATES

Affiliate	Location
Cardinal Web, Inc.	United States
Miro Armenia LLC (formerly Teamwork LLC)	Armenia
Miro Australia Pty Ltd	Australia
Miro DACH GmbH	Germany
Miro Denmark ApS	Denmark
Miro EMEA UK Limited	United Kingdom
Miro Japan GK	Japan
Miro Worldwide France, SAS	France
RealtimeBoard B.V.	The Netherlands

Affiliate	Location
RealtimeBoard, Inc.	United States
UizardApp Aps	Denmark

## MIRO THIRD PARTY AI MODELS

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AI Model (Service)	Used By Miro For	Hosted By	Licensed To Miro Under	Restrictions w/ Impact to Customer Use
<a href="#">DenseNet</a>	Image Classification	Miro (via AWS)	<a href="#">Apache 2.0</a>	N/A
<a href="#">distilbert-base-multilingual-cased</a>	Sticky Notes Clustering	Miro (via AWS)	<a href="#">Apache 2.0</a>	N/A
<a href="#">FLUX.1-schnell</a>	Image Generation	Miro (via AWS)	<a href="#">Apache 2.0</a>	N/A
GPT-3.5 (Azure OpenAI)	Sticky Notes Clustering Mindmap, Codeblock, Add Similar Sticky Notes, Summarize, Cards, Sequence Diagram, ER Diagram, Presentations, UML Class, Write Assist	Microsoft Corporation	<a href="#">Microsoft License Terms for Online Services</a>	Use must be compliant with Acceptable Use Policy for Online Services and the <a href="#">Azure OpenAI Code of Conduct</a>
GPT-4o (Azure OpenAI)	Sticky Notes (GenAIPanel), Docs, ER Diagram	Microsoft Corporation	<a href="#">Microsoft License Terms for Online Services</a>	Use must be compliant with Acceptable Use Policy for Online Services and the <a href="#">Azure OpenAI Code of Conduct</a>
GPT-4-turbo	Flowchart	Microsoft Corporation	<a href="#">Microsoft License Terms for Online Services</a>	Use must be compliant with Acceptable Use Policy for Online Services and the <a href="#">Azure OpenAI Code of Conduct</a>
Azure Content Safety	Output Moderation (for all LLM-based requests)	Microsoft Corporation	<a href="#">Microsoft License Terms for Online Services</a>	Use must be compliant with Acceptable Use Policy for Online Services and the <a href="#">Azure OpenAI Code of Conduct</a>
<a href="#">InSPyReNet</a>	Remove Background	Miro (via AWS)	<a href="#">MIT</a>	N/A
<a href="#">MobileNetv2</a>	Smart Drawings	Miro (via AWS)	<a href="#">Apache 2.0</a>	N/A
Read OCR (Azure OpenAI)	Sticky Capture	Microsoft Corporation	<a href="#">Microsoft License Terms for Online Services</a>	Use must be compliant with Acceptable Use Policy for Online Services and the <a href="#">Azure OpenAI Code of Conduct</a>
<a href="#">Real-ESRGAN</a>	Remove Background	Miro (via AWS)	<a href="#">BSD 3</a>	N/A
<a href="#">StabilityAI Diffusion XL Refiner 1.0</a>	Image Generation	Miro (via AWS)	<a href="#">RAIL++-M License</a>	Use must be compliant with Attachment A (Use Restrictions) of the <a href="#">RAIL++-M License</a>
<a href="#">Salesforce/blip2-flan-t5-xl</a>	Image Captioning	Miro (via AWS)	<a href="#">MIT</a>	N/A
<a href="#">Segmind Stable Diffusion 1B (SSD-1B)</a>	Image Generation	Miro (via AWS)	<a href="#">Apache 2.0</a>	N/A
<a href="#">SSD MobileNetv2</a>	Sticky Capture	Miro (via AWS)	<a href="#">Apache 2.0</a>	N/A
<a href="#">Universal Sentence Encoder multilingual</a>	Sticky Notes Clustering	Miro (via AWS)	<a href="#">Apache 2.0</a>	N/A

